

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Donald J. Palmer et al. Examiner: Lambert L. Tran  
Serial No.: 09/686,007 Art Unit: 2142  
Filed: October 10, 2000 Docket No.: 10006545-1  
Title: INTERNET PRINT MANAGING SYSTEM AND METHOD WITH PRINT  
SERVICES STATISTICAL ANALYSIS

#4A  
S. Ford  
2/9/04  
**OFFICIAL****AMENDMENT AND RESPONSE****RECEIVED  
CENTRAL FAX CENTER****FEB 04 2004**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir/Madam:

This Amendment and Response is in reply to the Non-Final Office Action mailed November 5, 2003. Please amend the above-identified patent application as follows:

02/10/2004 SFORD1 00000001 082025 09686007  
01 FC:1202 36.00 DA

**RECEIVED  
CENTRAL FAX CENTER**

FEB 04 2004

**OFFICIAL****DICKE, BILLIG & CZAJA, PLLC**

Patent • Trademark • Copyright • Attorneys

Suite 2250 • Fifth Street Towers • 100 South Fifth Street • Minneapolis, Minnesota 55402

Telephone (612) 573-2000

Facsimile (612) 573-2005

**FAX TRANSMITTAL COVER SHEET****Date: February 4, 2004****No. of pages: 12 (including this page)****To: Examiner Lambert L. Tran****Company: USPTO****Your Ref.: 09/686,007****Fax No.: (703) 872-9306****Phone No.: (703) 305-4663****From: Scott A. Lund****Re: Amendment and Response to  
OA mailed 11/5/03****Our Ref.: 10006545-1  
H302.141.101****Phone No.: (612) 573-2006****The following documents are being facsimile transmitted to the U.S.  
Patent and Trademark Office:**

- ☒ Transmittal Sheet containing Certificate of Mailing (1 pg.);
- ☒ Amendment and Response to OA mailed 11/5/03 (10 pgs.).

**Please notify us at 612-573-2000 if all pages are not received.**

THE INFORMATION CONTAINED IN THIS FACSIMILE MESSAGE IS ATTORNEY-PRIVILEGED AND CONFIDENTIAL INFORMATION INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY NAMED ABOVE. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE IMMEDIATELY NOTIFY US BY TELEPHONE AND RETURN THE ORIGINAL MESSAGE TO US AT THE ADDRESS LISTED ABOVE VIA THE U.S. POSTAL SERVICE. THANK YOU.